# ABSTRAK

Muhammad Fadhlan Ramadhan, 2022. **Sistem Informasi Onsite Service Komputer dan Laptop Berbasis Web Guna Mempermudah Pelanggan Memperbaiki Komputer serta Meningkatkan Layanan Perusahaan**. Tugas Akhir, Program Studi Manajemen Informatika Diploma 3, STIKI – MALANG, Pembimbing: Adnan Zulkarnain, S.Kom., M.M.S.I.

Kata kunci: Onsite, Service, Komputer, Laptop, Aplikasi, Website

Cardi Computer adalah toko komputer yang bergerak di bidang jasa servis komputer. Saat ini sistem yang ada di toko Cardi adalah sistem manual dan belum bisa menangani Onsite Service. Disini peneliti akan membuat sistem informasi berbasis web yang dapat menerima booking service dan pendataan pelanggan Toko Cardi Computer. Sistem ini dirancang agar dapat menerima booking servis dari pelanggan dan mendata semua kegiatan atau transaksi mengenai servis komputer. Sistem Informasi ini dibuat menggunakan framework codeigniter dengan bahasa pemrograman web PHP, HTML, dan CSS. Database yang digunakan adalah MySQL.

# ABSTRACT

Muhammad Fadhlan Ramadhan, 2022. **Web-Based Computer and Laptop Onsite Service Information System to Make It Easier for Customers to Repair Computers and Improve Company Services**. Final Project, Study Program Informatics Management Associate Degree, STIKI – MALANG, Advisor 1 : Adnan Zulkarnain, S.Kom., M.M.S.I.

Keyword : Onsite, Service, Computer, Laptop, Application, Website

Cardi Computer is a computer shop that specializes in computer services. Currently, the system in the Cardi store is a manual system and cannot be used for Onsite Service. Here the researcher will create a web-based information system that can accept booking services and data collection of Cardi Computer Store customers. This system is designed to be able to receive service bookings from customers and record all activities or transactions regarding computer services. This information system is made using codeigniter framework and the web programming language is PHP, HTML, and CSS. The database used is MySQL.